The History of the Curaçao Quality Foundation
1. Introduction
2. Organization and Governance
3. Activities
4. International Affiliations
5. Current Status
6. Q&A
Introduction
Marcelino (Chonky) de Lannoy

President of the Board
of
Curacao Quality Foundation
From Oct-2002 to 2008
1. Introduction

Statutory Documents
Heden, dertienvestember -------------------------------------------------
negentienhonderdnegen en negentig, verschenen voor mij, -----  
meester Hady Thaddeus Gerardus Simon, kandidaat-notaris, ----- 
wonende op Curacao, als aangewezen om het ambt uit te oefenen 
van meester Miguel Lionel Alexander, notaris ter standplaats - 
Curacao: ----------------------------------------------------

1. de heer RAMONCITO RUDY CHONG, Gedeputeerde van het ------ 
Eilandgebied Curacao, wonende op Curacao, Kaya Pan Seiku 2, --- 
geboren op één juni negentienhonderd een en zestig te Curacao; 
2. de heer ROBBIN FELIPE MARTINA, consultant, -------------- 
wonende op Curacao, Kaya Lycaste 51, geboren op vier juli ---- 
negentienhonderd zestig te Curacao. ---------------------------

De komparanten verklaarden bij deze een bedrag van eenduizend 
gulden (f.1.000,--) af te zonderen, daarmee een stichting in -
het leven te roepen en daarvoor de volgende statuten vast te -
stellen:----------------------------------------------------

Naam ----------------------------------------------------------

Artikel 1 ------------------------------------------------------

De stichting draagt de naam: "CURACAO QUALITY FOUNDATION.". --
Artikel 3

1. De stichting heeft ten doel:

a. het bevorderen van een internationaal concurrerend kwaliteitsniveau in de dienstverlening en in de productie sector op Curacao in de ruimste zin des woords;

b. het gevraagd en ongevraagd adviseren en/of informeren van danwel omtrent instanties, natuurlijke- en rechtspersonen werkzaam in de dienstverlening en in de productie sector omtrent kwaliteit en kwaliteitsvraagstukken;

c. het entameren en bevorderen van al hetgeen - direct of indirect - kan bijdragen aan verbetering van de kwaliteit in de dienstverlening en in de productiesector zulks in de ruimste zin des woords.
To help and guide organizations and individuals established on the island of Curaçao, to improve organizational and individual quality to excel in their performance, regardless of industry, sector, position title or organization. The Curaçao Quality Foundation promotes collaboration, innovation and excellence to achieve its vision.
2. Organization and Governance

TA KEN TA CQF?

Direktiva: Marcelino (Chonky) de Lannoy
Sharine Cornelia
Monique Van Hoop-Bulo
Jessica Jamanica
Monique Raphaele
Anne-Marie Tjin-A-Tsoi
Ronald Lieuw-Sjong
Jerusha Jonis
Menno George

Presidente (Quality Council)
(UNA)
Sekretaria (KvK)
(Dammers Group)
(Stimul-It)
(Refinineria Isla)
(Next Step Consulting)
(CPS)
Sekretario (Innovatie Centrum)

Curaçao Quality Foundation
C/o Curaçao Chamber of Commerce & Industry
Kaya Junior Salas 1
P.O. Box 10,
Curaçao, Netherlands Antilles
Website: www.cqf.an
### 2003 CQF Objectives and Targets

#### CURAÇAO QUALITY FOUNDATION

<table>
<thead>
<tr>
<th>STRATEGIC GOAL</th>
<th>SPECIFIC ACTION</th>
<th>Timing 2003</th>
<th>KEY INDICATOR</th>
<th>TARGET</th>
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<tr>
<td>1.1 Acquire funds for 2002-2005 business plans</td>
<td>Awaiting sponsor</td>
<td>J FMAMJ JASON</td>
<td>Bank transfer</td>
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<td>1.2 Recruit personnel to start operations i.e. w. business plans</td>
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<td>1.3 Balance old accounts payable</td>
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<td>1.4 Change CQF Articles (Statuten)</td>
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<td></td>
<td>Completion by notary deed</td>
<td>Not Completed</td>
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<td>1.5 Formulate Vision and Mission statements</td>
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<td>Final statements</td>
<td>Completed</td>
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<td>1.6 Agree on CQF Code of Ethics</td>
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<td>Final code</td>
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<td>1.7 Create CQF Quality Manual</td>
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<td>1.8 Document support agreements with CoC and CTB</td>
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<td>Signed agreements</td>
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<td>2.1 Issue Quality Messages of the Week to community leaders</td>
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<td>Number of transmittals</td>
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<td>2.2 Radio or TV exposures</td>
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<td>Number of exposures</td>
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<td>2.3 Newspaper publications</td>
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<td>2.4 Full page coverage in NAPA Coverage</td>
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<td>Coverage</td>
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<td>2.5 Activate new CQF website</td>
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<td>2.6 Publish free downloads and quality articles on the web</td>
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<td>Number of articles</td>
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<td>Meeting attendance</td>
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<td>3.2 Meeting Participation Rating</td>
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<td>Meeting Participation Rating</td>
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<td>3.3 Lobby for sponsorship</td>
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<td>Funds in Neft</td>
<td>20,000.00 by Dec/31</td>
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<td>3.4 Solid financial assistance through sustaining membership</td>
<td></td>
<td></td>
<td>Number of sustaining members</td>
<td>20 by Dec/31</td>
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</table>

3. Activities
3. Activities

Plan

Act

Do

Check

YEAR REPORT 2003 ACTIVITIES
Curaçao Quality Foundation

YEAR REPORT 2004 ACTIVITIES
Curaçao Quality Foundation

YEAR REPORT 2005 ACTIVITIES
Curaçao Quality Foundation
3. Activities

- Presentations and lectures
- Courses
- Conferences, seminars or symposiums
- Publications and information on the web
- Quality Messages of the Week

2003 CQF Year Report
3. Activities
3. Activities
3. Activities

Jun/16/2005
Launch of the Curaçao Quality Library
Curacao Quality Foundation
Making Address:
P/a Curacao Chamber of Commerce & Industry
Kaya Junior Sol 1
P.O. Box 10,
Curacao, Netherlands Antilles
### 3. Activities

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<tr>
<th>Sequence Number</th>
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4. International Affiliations
5. Current Status

Inactive

Our Vision

By the year 2005 the Curaçao Quality Foundation will be the most dynamic foundation and only recognized authority on the island for facilitation and promotion of quality, with proven effective endeavor to achieve teamwork and partnership for performance excellence.
6. Questions

Masha Danki